

More information



900 928 900

From 8am to 8pm, Monday to Friday



primercontacte@t-mobilitat.cat



T-mobilitat



T-mobilitat

First contact



Welcome to T-mobilitat first contact

T-mobilitat is the new contactless ticketing system for public transport in Barcelona. On 28 June the project will enter the testing phase called T-mobilitat First Contact.



- 1.** The smartcard is for **personal use**, providing **unlimited access to all public transport within the 36 municipalities of the Barcelona metropolitan area** (atm.cat/web/en/metropolitan-fare.php).
- 2.** This testing phase will continue until **1 July**, to verify the new contactless validation system. After this date the smartcard will cease to function. Please remember that this is a **testing phase smartcard which cannot be exchanged or replaced**.
- 3.** Hold the smartcard near the **illuminated validation screens** at stations, on buses and on trams to validate your ticket and travel. Please note that not all screens will be working. And remember that this is a testing phase, so **you should always have your usual travel pass with you as well**.
- 4.** For enquiries and comments, or to report an incident, **contact the T-mobilitat Centre on 900 928 900 or send an email to primercontacte@t-mobilitat.cat**. Your **feedback is valuable to us**, as resolving any concerns is a key element of this testing phase.